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Active Directory Training For Entry Level Help Desk Times Notes: 0:00 to 30:01 Lecture (Important if you are new to **IT**) 30:00 to 45:00 (Lab: Creating Domain Controller with **questions** ...

Help Desk Training - Answering the Phone - Episode 1 Help Desk Training Episode Number 1 - Answering

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End-Users the RIGHT Questions Do you know what the right **questions** to ask the end-users are when you are on the **help desk**? In this video I go over 3 of the ...

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