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SLI Cisco Contact Center Videos and Trainings

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Cisco Voice & Unified Communications Overview Get an overview of **Voice & Unified** Communications where we discuss the hardware, components, protocols, **voice** gateways, SIP ...

Lecture 1: Cisco UCCX Overview and packaging

Webinar Overview of Cisco UCCE Troubleshooting Learn to Troubleshoot Cisco UCCE Solution. Learn to use Framework tools, command line etc.

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Webinar UCCE Call Flow with CVP Cisco Collaboration Training - 100% Focus on UC Collaborations.

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Lecture 3: Cisco UCCX Call Flow

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UCCE Unified System CLI show tech-support (demo) UCCE 8.x Diagnostic Framework with **Unified** System CLI. The simplicity and power of 'show tech-support'

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